Simple Safeguards: Preventing Identity Theft



Presented by Retired FBI Special Agent Jeff Lanza

1. Protect Your Personal Information

- ✓ Don't carry your social security card.
- ✓ Don't provide your social security number to anyone unless there is a legitimate need for it.
- ✓ Be aware that most Medicare cards use the social security number as the Medicare number. Take steps to protect your card.

2. Protect Your Documents

- ✓ Shred your sensitive trash with a cross-cut or micro-cut shredder.
- ✓ Don't leave outgoing mail with personal information in your mailbox for pickup.

3. Be Vigilant Against Tricks

- ✓ Never provide personal information to anyone in response to an unsolicited request.
- ✓ Never reply to unsolicited emails from unknown senders or open their attachments.
- ✓ Don't click on links in emails from unknown senders.

4. Protect Your Communications

- ✓ Keep your computer and security software updated.
- ✓ Don't conduct sensitive transactions on a computer that is not under your control.
- ✓ Protect your Wi-Fi with a strong password and WPA2 encryption.

5. Protect Your Digital World

- ✓ Use strong passwords with at least eight characters including upper and lower case, numbers and symbols.
- ✓ Use different passwords for your various accounts.
- ✓ If you store passwords in a file on your computer, encrypt the file when you save it and assign a strong password to protect that file. This sounds obvious, but, don't name the file "passwords".
- ✓ Consider using password management programs.

Social Networking Security Reminders

- 1. Login directly, not through links.
- 2. Only connect to people you know and trust.
- 3. Don't put your email address, physical address, or phone number or other personal information in your profile.
- 4. Sign out of your account after you use a public computer.

Identity Theft for Tax Related Purposes

If you are the victim of identity theft, or at risk because your information has been breached, go to: www.irs.gov and follow the instructions to fill out form 14039.

To remove your name from lists:

 $\textbf{Mail -} \underline{www.dmachoice.org}; \textbf{Phone -} \underline{www.donotcall.gov}$

To stop preapproved credit card offers:

www.optoutprescreen.com or 1-888-5-OPTOUT (567-8688)

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Credit Reporting Bureaus

Equifax: (800) 525-6285

P.O. Box 740241 Atlanta, GA 30374

Experian: (888) 397-3742

P.O. Box 9530 Allen, TX 75013 Trans Union: (800) 680-7289

P.O. Box 6790 Fullerton, CA 92834

- To place a <u>fraud alert</u> on your account with all three credit reporting agencies: www.fraudalerts.equifax.com
- You are allowed 3 free reports each year; to order: On Web: www.annualcreditreport.com By Phone: 1-877-322-8228

Terms to Understand:

- Fraud Alert: Your credit file at all three credit
 reporting agencies is flagged and a potential lender
 should take steps to verify that you have authorized
 the request.
 - Inside Scoop: Fraud alerts only work if the merchant pays attention and takes steps to verify the identity of the applicant. They expire in 90 days unless you have been a victim of identity theft, in which case you can file an extended alert it lasts for seven years.
- Credit Monitoring: Your credit files are monitored by a third party if activity occurs you are notified.
 Inside Scoop: Talk to your insurance agent about what they offer. It is most likely the least expensive way to protect you and your family. You might consider www.allclearid.com it has a comprehensive protection plan.
- Credit Freeze: A total lockdown of new account activity in your name. This requires unfreezing before you can open an account.

Inside Scoop: A proven way to protect against identity theft. However, it can be cumbersome to start and stop. Credit freeze laws vary by state. To check your state, go to: www.consumersunion.org

To Report Internet Fraud: www.ic3.gov Key Numbers

FBI (202) 324-3000 or your local field office

FTC 1-877-IDTHEFT

Postal Inspection Service 1-877-876-2455

IRS 1-800-829-0433

Social Security Administration 1-800-269-0271 Craigslist Safety: www.craigslist.org/about/scams EBay Security: www.pages.ebay.com/securitycenter